

Termly Registrar's Update for Professional Services Staff

April 2021

Gill Aitken
The Registrar



Agenda

Welcome from the Vice-Chancellor
Reflecting on the last year
Registrar's Update
Q&A session



COVID-19 update

- Gradual re-opening of University services
- Supporting our return to on-site working
- Planning for the next academic year



Beyond the pandemic

- Developing a strategy for our professional services
 - Service reviews
- Investing in our people
 - Focus on People
 - Staff Experience Survey
- Managing key risks



The rest of the conference....

- New Ways of Working
- Examples of collaboration across our professional services
- An opportunity to meet others virtually
- Next conference planned for September 2021



Questions

Gill Aitken – The Registrar

Tracy Gale – Divisional Registrar,
MPLS Division

Lukasz Bohdan – Director of Assurance

Julian Duxfield – Director of Human
Resources